

# MONSOON

## PORT DOUGLAS

### CHARTER TERMS AND CONDITIONS

These terms and conditions outline the relationship between the company, Closehaven Pty Ltd and the Hirer, who is any person or group who hire any vessel within the Closehaven charter fleet. Closehaven Pty Ltd require each guest to comply with these terms and conditions when chartering and on board our luxury cruising vessels.



### PRICING

Pricing quoted is valid from **February 1<sup>st</sup>, 2023** until **April 1<sup>st</sup>, 2025** unless otherwise specified by Closehaven Pty Ltd. It is inclusive of GST.

A 20% fee is incurred during the specified peak periods which are listed below.

### PAYMENT TERMS

As security, the Hirer's credit card details are retained with confirmation of the charter. Full payment will be processed by Closehaven Pty Ltd 72 hours prior to the charter departure date.

### DEPOSIT

A 10% deposit is required to finalise and confirm any reservation. The full balance of fees (or proof of payment) is to be received at least 72 hours prior to the charter departure date. **Bookings made within a peak period must be paid in full at time of booking.** We can accept payments made by either a Visa or Mastercard only and these will incur a 1.5% surcharge.

### CANCELLATION AND REFUNDS

Should a charter be cancelled by the charterer after the deposit had been received, the 10% deposit is forfeited.

Should a charter be cancelled by the charterer within 72 hours of departure, the full charter cost is forfeited.

If the skipper deems it unsafe to travel on the intended travel day due to weather or tidal conditions, all moneys paid will be refunded to the charterer.

Should Closehaven Pty Ltd be unable to provide a vessel for use during the intended charter period, the Company reserves the right to be able to cancel the charter, at which time all deposits will be refunded. In the event of such a cancellation, Closehaven Pty Ltd is not liable for any costs or damage incurred by the charterer as a result of the cancellation.

This cancellation policy applies unless there are exceptional circumstances which are dealt with by Company management on a case-by-case basis.

## DISCRETION

Reef and fishing charters are subject to the discretion of both Company management and your Captain, as well as weather conditions and availability.

Please note that refunds will only be offered if the Captain of the vessel deems it unsafe to proceed with a charter.

## PEAK PERIOD RATES

Peak rates apply for holiday periods which are listed below. Full payment must be obtained at time of booking for any charters booked within a peak period time frame.

Easter: A 20% surcharge will be added to all reservation made between Good Friday and Easter Monday inclusive.

Christmas: A 20% surcharge will be added to all reservations made between December 20<sup>th</sup> and January 10<sup>th</sup> inclusive.

## RATES

VESSEL	DAY RATE	OVERNIGHT RATE	PEAK PERIOD & PUBLIC HOLIDAY RATES
MV Monsoon GROSS RATES	\$5,000 (for up to 10 guests)	Upon request (maximum of 4 guests)	+20%

## ADDITIONAL CHARGES:

At the descretion of Closehaven Pty Ltd, the below items may be added to a reservation and charged at an additional cost per day if requested so by the Hirer.

ITEM	GROSS RATE
Dive Instructor	\$450
Dive Equipment	\$120 per person (enough for two dives each)
SUP hire	\$110 per additional board
Additional food items not ordinarily on menu	Price TBC by Closehaven Pty Ltd